Interim City Manager Megan Antrim

City SecretaryGeoffrey R. Calderon



Mayor Andres "Andy" Ramos

City Attorney Rod Ponton

100 North 13th Street Phone 432-837-3301 Fax 432-837-2044

"To provide quality service to the citizens of Alpine"

PUBLIC SERVICE ANNOUNCEMENT

March 1, 2022

Contact:

Carmen Rodriguez, Customer Service Clerk water.billing@ci.alpine.tx.us
(432) 837 – 0047

UPDATED BILLING PROCEDURES

The City of Alpine advises the public of updated billing procedures. March is the last month that the water bills will be mailed in the form of a postcard. Beginning in April, water billing will be completed in-house by the Utility Billing Department and the new bills will arrive in a blue envelope. The City requests that customers update their mailing addresses to ensure delivery of the bill. Customers may also register to receive paperless billing, which will ensure that the monthly utility bill is received as soon as it is generated. For detailed instructions, please visit www.cityofalpine.com/paperlessbilling.

###